

AGENDA FOR

HEALTH SCRUTINY COMMITTEE

Contact:: Chloe McCann
Direct Line: 0161 253 5130

E-mail: C.McCann@bury.gov.uk

Web Site: www.bury.gov.uk

To: All Members of Health Scrutiny Committee

Councillors: C Cummins, J Grimshaw, S Haroon, K Hussain, O Kersh, C Morris, L Smith, S Smith (Chair),

C Tegolo, R Walker and S Walmsley

Dear Member/Colleague

Health Scrutiny Committee

You are invited to attend a meeting of the Health Scrutiny Committee which will be held as follows:-

Date:	Thursday, 7 November 2019
Place:	Meeting Rooms A&B, Bury Town Hall
Time:	7.00 pm
Briefing Facilities:	If Opposition Members and Co-opted Members require briefing on any particular item on the Agenda, the appropriate Director/Senior Officer originating the related report should be contacted.
Notes:	

AGENDA

1 APOLOGIES FOR ABSENCE

2 DECLARATIONS OF INTEREST

Members of Health Scrutiny Committee are asked to consider whether they have an interest in any of the matters on the agenda and if so, to formally declare that interest.

3 PUBLIC QUESTION TIME

Questions are invited from members of the public present at the meeting on any matters for which this Committee is responsible.

4 MINUTES (*Pages 1 - 4*)

Minutes of the meeting held on 18 September 2019 are attached.

5 CHILDREN'S MENTAL HEALTH UPDATE (Pages 5 - 8)

In attendance will be Karen Whitehead, Strategic Lead Bury Council, Gemma Billing, Bury Clinical Commissioning Group and Nicola Grey, Healthy Young Minds Operations Manager. Report attached.

6 RESIDENTIAL CARE TOP-UP FEES (Pages 9 - 12)

A report from Julie Gonda Interim Executive Director, Communities and Wellbeing is attached.

7 URGENT CARE REPORT

Nicky Parker, Programme Manager, Urgent Care Review will report at the meeting.

8 HEALTH AND SOCIAL CARE REFORM

Nicky O'Connor, Director of Transformation will provide members with a verbal update.

9 URGENT BUSINESS

Any other business which by reason of special circumstances the Chair agrees may be considered as a matter of urgency.

*FOR INFORMATION WORK PROGRAMME UPDATE (Pages 13 - 20)

Work Programme attached.

Agenda Item 4

Minutes of: HEALTH SCRUTINY COMMITTEE

Date of Meeting: 18 September 2019

Present: Councillor S Smith (in the Chair)

Councillors, S Haroon, K Hussain, C Morris, L Smith, R

Walker and S Walmsley.

Also in

attendance: Julie Gonda, Interim Executive Director Communities and

Wellbeing

Kat Sowden, Managing Director - Persona

Councillor A Simpson

Lesley Jones, Director of Public Health Marcus Connor, Corporate Policy Manager

Public Attendance: 2 members of the public were present at the meeting.

Apologies for

Absence:

Councillors C Cummins, C Tegolo, O Kersh and J Grimshaw

HSC.xx DECLARATIONS OF INTEREST

There were no declarations of interest made at the meeting.

HSC.xx PUBLIC QUESTION TIME

There were no questions from members of the public present at the meeting.

HSC.xx MINUTES

It was agreed:

That the minutes of the meeting held on 18 September 2019 be approved as a correct record.

HSC.xx ABUSE ALLEGATIONS IN CARE HOMES

Adrian Crook, Assistant Director Adult Social Care, submitted a report setting out details of the number of allegations of abuse in care home locations received by the CQC between 2014 and 2018. It was reported that a Bury Times article had correctly reported the data which was tabled in response to the parliamentary question but had not unfortunately included the rationale which clearly explained the reasons for the increases. It was explained that if included this would have given a different view. Whilst it imperative that the Council effectively tackles abuse and deal with perpetrators of abuse, there is also a duty to support care providers learn

and improve and as such the Council do not want to discourage them from reporting incidents from which we can help them learn.

The report concluded that the Council must also work with and support care providers to make sure there is enough high quality provision within the area to support an ageing population. It was reported that the connection of Elizabeth House to the Bury Times article was undeserved and poses unnecessary risk to the sustained delivery of Good quality care at this home.

It was reported that Safeguarding vulnerable people will remain a key priority for Bury Council and its partners and it is right, proper and welcome that scrutiny is given to our approach to local care provision and responses to abuse. However, it is essential that the Council are cognisant and aware of the wider negative impact to social care provision and our endeavour to encourage a system of learning and improvement such an article can have.

It was agreed:

That the report be noted

HSC.xx UPDATE ON PERSONA PERSONAL CARE AND SUPPORT

Kat Sowden, Managing Director of Persona submitted an update report on the performance of Persona. Persona Care and Support Limited was established 1 October 2015. The services which comprise Persona had previously been in-house services of the Council. In order to improve the sustainability of these services for the future the decision was taken to separate them off into a Local Authority Trading Company. This is a company which operates independently but is wholly owned by Bury Council. Persona provides a range of adult social care services to people who are vulnerable due to age or disability which were outlined in the report.

The report set out details of what was working well within the service along with a section relating to areas for improvement, with details of associated actions that have been put in place.

During discussion of this item, Councillor Lucy Smith referred to the workforce terms of the organisation. Kat Sowden explained that the majority of staff were paid the living wage and that the organisation still adopts the Council pay scales.

Members of the Committee raised issues concerning the loss of day service users as a result of costs. Kat Sowden undertook to provide details of the number of service users that had been lost following the introduction of charges.

It was agreed:

That a report be submitted to a future meeting setting out the implications of the Care Act and how Persona look to provide affordable and accessible day service provision.

HSC.xx HEALTH VISITORS UPDATE

Lesley Jones, Director of Public Health, submitted a report providing an overview of the development and achievements of the Health Visiting service since the commissioning became the responsibility of Public Health in October 2015.

Health Visiting is the only Universal service for children under school age commissioned in Bury. As such, the service is a key contributor to identifying barriers to good child development and a child being school ready, delivering and referring to appropriate interventions and crucial to ensuring no child slips through the net.

The report set out Bury's core offer highlighted issues that are working well along with areas for improvement, with particular reference to the issue of reducing budgets.

It was reported that the service have been a key contributor to the improvement of a good level of development in Bury and improving the health and wellbeing of babies, preschool children and families in the Borough and continues to work in partnership with the Council as commissioners and more crucially the Starting Well Partnership Board to deliver national, regional and local priorities.

The Chair, Councillor Stella Smith, commented on the limited budget and the fact that Bury only had 3 health Visitors in the Borough. Members acknowledged the valuable contribution of the service to wider outcomes for early years provision.

It was agreed:

That the update be noted.

HSC.xx ADULT CARE COMPLAINTS REPORT

Julie Gonda, Interim Executive Director – Communities and Wellbeing, submitted a report providing members of Health Scrutiny Committee with details of information relating to complaints and compliments received by the department on Bury Adult Care Services. The report related to the period 2018/19, and provided comparisons between the this period and previous years, as well as detailing the nature, scope and scale of some of the complaints received, along with any learning that had resulted.

It was reported that the total number of complaints received over the last year had increased to 74, a more than ten percent increase on the relatively static figure for the last two years. While the report highlighted where there

might be annual variations in satisfaction with services or teams, there was no overall explanation as to why this increase has happened, other than increased customer demands and expectations placing pressures on services already adversely affected by reductions in funding.

Councillor Simpson, Deputy Leader and Cabinet Member for Health and Wellbeing confirmed that the Council will continue to seek to learn from complaints, concerns and compliments raised with them and referred to new ways of working with the formation of Integrated Neighbourhood Teams and other relations with colleagues from the Clinical Commissioning Group.

During discussion of this item, Members of the Committee highlighted the omission of figures from Persona. Kat Sowden, Managing Director of Persona, explained that a complaints report had yet to be submitted to the Board and plans were in place for consideration at November's Board meeting.

It was agreed:

That a complaints report from Persona be submitted to the January 2020 meeting of this Committee.

HSC.xx EMERGENCY CARE REVIEW

Councillor Walmsley informed the Committee of a recent CCG Board meeting regarding budget cuts which had raised the issue of Walk in Centres. Councillor Simpson explained that a review of all urgent care provision was to be undertaken with no decisions having been made at this stage. Members of the Committee expressed their view that any review needed to engage fully from the start with the Council's Health Scrutiny Committee.

It was agreed:

That representatives from the CCG be invited to the next meeting of this Committee to report on the issue of Urgent Care.

(**Note:** This item, which did not appear on the agenda for the meeting, was allowed by the Chair to be considered as a matter of urgency, to enable the Committee to be involved in any review at the earliest opportunity).

Councillor S Smith In the Chair

(Note: The meeting started at 7pm and ended at 9pm)

Health Overview & Scrutiny Report





REPORT TO: HEALTH OVERVIEW AND SCRUTINY

COMMITTEE REPORT

DATE: 7th November 2019

SUBJECT: Mental Health Update

REPORT FROM: Karen Whitehead Strategic Lead Inclusion

& Partnerships

CONTACT OFFICER: Jemma Billing Children's Commissioner

CCG, Nicola Gray HYM Operational Manager

0161-253-5773

TYPE OF DECISION: Information

FREEDOM OF

INFORMATION/STATUS: Public

1.0 SUMMARY

Update of children and young people's mental health services in Bury.

2.0 MATTERS FOR CONSIDERATION/DECISION

Information Paper.

3.0 BACKGROUND

There has been a clear upward trend in referrals to HYM/CAMHS over the last 7 years, and numbers of referrals accepted have largely mirrored the increases in demand. In addition the number of urgent referrals has risen at the same rate as the overall number of referrals being made.

4.0 BODY OF THE REPORT

Current Practice

Healthy Young Minds (HYM) offer 4 types of assessment and these are determined by risk or clinical need;

- Emergency within 24 hours
- Urgent within 7 days

Document Pack Page 6 Priority within 14 days

Routine within 12 weeks

We offer evidence based time limited interventions, with the majority of young people needs being met within 4-6 sessions, some young people would receive much longer interventions dependent on need.

HYM Bury consistently achieves national access and waiting times and in 2018 Bury was identified in the top 3 performing CAMHs in the in England, despite being one of the smallest services nationally.

Greater Manchester follows the ithrive and currently Bury HYM's is acting as SPOA (Single Point Of Access), sending lower levels of risk/need to partner agencies, e.g. Streetwise, Early Break, Bereavement and Loss and First Point Family support ensuring that young people get the right support, from the right person at the right time.

These services were initially commissioned to provide early help, however with the significant rise in referrals, , resulted in some young people being on waiting lists, therefore missing opportunities to prevent young people from going into crisis. There has been a lot work through the LTP (Local Transformation Plan) to significantly reduce these waiting lists, and new contracts have been put in place to ensure that our external agencies achieve the same key performance indicators for routine referrals. This will be monitored in monthly meetings held with HYM to discuss the service performance and pressures in the system.

Quarterly formal contractual meetings are held across Pennine Care Foundation Trust footprint. Performance data is scrutinised monthly in both Maternity and Children's work stream meeting and the LTP meeting. Currently there are no contractual performance concerns, consistently meeting performance targets. In year 18/19 Bury achieved the CYP access target and are currently on track to exceed the target 19/20.

There has been increased engagement with schools to understand the gaps in support to young people who may be displaying difficult behaviours but do not reach the threshold for HYM. This has culminated in a workshop between head teachers, health providers, commissioners and the VCFA. A number of head teachers, parents and other representatives are now involved in a service review of healthy young minds to identify any gaps within the service, and consider what might need to be commissioned differently to ensure every young person has appropriate support in place.

Developments

HYM has recruited through the Local Transformation plan 3 link workers to strengthen and support relationships and support external agencies working with children and young people with SEMH needs, the main provider being education. It has been recognised that the support from the link worker is a valued asset in supporting young people their families and other professionals. The link workers involvement in MDTs for young people who are at risk of permanent exclusion and involvement in the attendance inclusion partnerships has contributed to the reduction in the numbers of permanently excluded children Bury HYM and other professionals are signed up to working within the iThrive model of intervention and are in the process of working alongside other agencies to support this process including SPOA (single point of access) via the engine room located at Bury police station working in a multi-Agency team approach to respond to referrals that would historically have gone to multiple services across the Bury footprint.

Document Pack Page 7
The Link worker role is being developed to support the services within the "Getting advice "and "Getting help" quadrants of the ITHRIVE model they are currently are linked into most schools across the footprint and attend the primary schools partnership meetings

The proposal is that these workers continue linking in to all the schools across the footprint by offering consultation slots to all 82 main stream schools and the 2 identified special schools. All consultation will be recorded and a copy of the advice will be sent / retained for clarity. It will be the persons who is bringing the information responsibility to obtain consent to discuss individual cases and to feedback changes made and any improvements following consultation. When individual cases are discussed these will be open then closed on our EPR.

A training needs analysis is currently taking place whereby all schools are being asked to identify the top 6 training sessions required over the next 12 months i.e. self-harming, ASD, ADHD etc. Once completed this will be delivered to schools by HYM and other appropriate staff and coordinated by the link workers from April 2020.

In addition we have 5 Emotional Mental Health trainee practitioners (EMHP's) that will work directly in 10 schools across the Bury footprint from January 2020, the EMH trainees will have supervision from HYM and will study 2 days per at university. This will enable them to support young people through assessment, formulation, psychoeducation and (brief) treatment, using a range evidence-based low intensity, 'CBT (Cognitive Behavioural Treatment) informed' approaches.

We also have a trainee Psychological Wellbeing Practitioner (PWP) with the team who is being trained to use a range of psychological interventions. This role increases access to a low level form of psychological therapy which is evidence based and effective for treating children and young people with low mood and anxiety.

The identification of SEND and SEMH has led to an increase in numbers of young people being referred on to a Neuro Developmental Pathway, in Bury the pathway currently sits in 2 different services There is ongoing work to bring these pathways into one service for all school aged children, and this new pathway will be coproduced with parent's representation.

The CCG are currently looking to recommission the pathway using the THRIVE principles and are in the process of developing a business case for consideration that will enable a seamless service with Key performance indicators ensuring that from a referral being accepted to diagnosis feedback with 18 weeks. This pathway will be for young people aged 5 to 18. Developing a school aged pathway remains a priority for the CCG and is now moving at pace to implement, working towards a go live date for the 1st of April. This will provide a more streamlined pathway for children and families, the CCG are working closely with the providers involved to ensure this pathway is implemented as a priority and on time. To enable this, we will need to ensure that prior to a referral a number of interventions have been explored; we have recently undertaken a pilot with First Point Family Support, the SEMH Inclusion Pilot from May and September 2019. The purpose of the pilot project is 'to give support to children and young people (CYP) prior to crisis, to ensure appropriate referrals to the appropriate services and to align neurodevelopmental, social service and SEMH pathways'.

Document Pack Page 8 Bury CCG Assurance

Monthly meetings are held with Healthy Young Minds to discuss service performance and pressures in the system. Quarterly formal contractual meetings are held across the Pennine Care footprint. Performance data is scrutinised monthly in both Maternity and Children's work stream meeting and the Local Transformation Plan meeting. No contractual performance concerns, consistently meeting performance targets. In year 18/19 Bury achieved the CYP access target and are currently on track to exceed the target 19/20. Following the send inspection the CCG acknowledge the concerns parents raised to inspectors. A service review of healthy young minds is to be completed which will support in identifying any gaps within the service, and provide further quality assurance on the services being delivered. Quality assurance and contracting governance routes are also being used to address patient experience concerns raised informally.

Agenda Item 6

SCRUTINY REPORT



MEETING: Health Scrutiny Committee

DATE: 07/11/2019

SUBJECT: Care Act 2014 Policies

REPORT FROM: Julie Gonda

CONTACT OFFICER: Julie Gonda 0161-253-7253

TRACKING:

JET	Cabinet Member	Executive Director	Partners
28/10/19		15/10/19	
Scrutiny Committee	Committee	Council	
07/11/19			

1.0 SUMMARY

The Care Act 2014 was introduced to be effective from April 2015. Whilst the Council was complying with most aspects of the Care Act, Care and Support Statutory Guidance there were some issues that could be included for development. The Charging and Financial Assessment Policy was drafted, checked for compliance and was subject to a full three month Customer Engagement Exercise between September 2017 and January 2018. The Policy was formally approved by Cabinet in September 2018.

The main focus for change related to;

- Residential Care Home Top-Up Fees
- Introduction of a Day Care Attendance Charge.

Following recruitment of two temporary members of staff to support the implementation of the introduction of a day care charge together with some other changes due, this work started in January 2019.

2.0 MATTERS FOR CONSIDERATION/DECISION

Reprot for information.

3.0 BACKGROUND

Residential Care Home Top-Up Fees:

The Care Act 2014, Care and Support Statutory Guidance suggests that where care homes fees are higher than the Local Authority rates and Top-Up fees are required that Councils should take over the process of these Agreements from care homes and recharge the Third Party. The care homes and the Third Party will negotiate and agree the fee rate and inform the Council for the formal process to be initiated.

Contact has been made with all care homes that the Council contract with to determine who have a Top-Up Fee Agreement in place. Work has been undertaken to transfer the duties of the existing Agreements to the Council which has involved;

- The signing of a Legal Agreement between the Council and the Third Party,
- Payment of the increased fee to the care home,
- Create a 4 weekly invoice to recharge the amount to the Third Party.
- Carry out an affordability assessment for larger Top-Up Fees.
- Embed the process into standard procedures for new residents.

This transfer of duties has largely been completed and has resulted in the following based on the current 722 permanent residential care home funded residents.

- 108 Top-Up arrangements across 22 care homes, this represents approx. 15% of the total residents.
- The value of the Top-Up fees range from £5.00 per week to £496.95 per week, giving an average of £85.17 per week.
- The Council preferred method of collection is Direct Debit and is encouraged as part of this process.
- There are 5 people in arrears of their Third Party Top-Up invoice payments.

There remains 5 Bury based care homes that so far have declined to engage in this process. Additional contact has been made with these care homes via the Provider Relationship Officers to try to resolve this situation. A meeting at each care home has been offered and requested to discuss the situation but has yet to be confirmed.

Introduction of a Day Care Attendance Charge:

The introduction of a day care attendance charge was approved and this ensured that all customers receiving some form of day time support service were treated in the same way. All customers are offered a financial assessment to determine their ability to contribute towards the charges.

Those customers attending a Persona managed day service were contacted and offered a financial assessment. This charge was introduced as from 6/5/19.

Charges are currently based on £39.00 per day except at Grundy Day Centre which is £24.50 per day. Those customers already on a nil charge or a reduced charge for other care services were not required to pay any more for the day care services.

Most other GM areas have been charging for day care services for a number of years. The following shows the last known comparison of charges of 2018/19.

Bury	Up to £39.00 per day.
Stockport	£33.70 per day
Trafford	£34.14 per day

Warrington	£40.00 per day
Wigan	£38.00 per day

The following table details the number of people receiving day care services at January 2019 compared to August 2019 following the introduction of the day care attendance charge.

	Data as at 28/1/19	Data as at 25/8/19
Customers to pay full cost (up to £39.00 per day). £24.50 per day at Grundy.	57	76
Customers financially assessed to pay nil or are already paying their charge limit.	173	170
Customers that have a financial assessment but not reached their charge limit.	51	99
New customers requiring a financial assessment.	80	0
Queries to be resolved.	10	0
Total number of people who receive day care services.	371	345
Total number of people with <u>planned</u> day care services detailed in their Support Plan.	399	371

According to figures provided by Persona 6 customers have cancelled day care services due to costs and the introduction of charging.

List of Background Papers:- None.

Contact Details:-

[Julie Gonda]



Scrutiny Report

Agenda Item

MEETING: HEALTH AND OVERVIEW AND SCRUTINY COMMITTEE

DATE: June 2019

SUBJECT: DEVELOPMENT OF A WORK PROGRAMME FOR 2019/2020

REPORT FROM: Principal Democratic Services Officer

CONTACT OFFICER: Julie Gallagher

1.0 SUMMARY

This report sets out details of potential items to assist in the development of a Work Programme for 2019/2020.

2.0 MATTERS FOR CONSIDERATION/DECISION

Members of the Health Scrutiny Committee are requested to:

Agree and set an Annual Work Programme for the 2019/20 Municipal year.

3.0 HEALTH OVERVIEW AND SCRUTINY COMMITTEE – TERMS OF REFERENCE.

The terms of reference state that the primary purpose of the Health Scrutiny Committee is:

- To carry out the Council's statutory obligations in relation to reviewing and scrutinising any matters relating to the planning provision and operation of health services in the area of the Council.
- To oversee the health and wellbeing of the Borough's population.
- To Scrutinise the provision, planning and management of Adult Care Services.
- To monitor the implementation of any scrutiny recommendations accepted by the Cabinet.

4.0 WORK PROGRAMME 2019/2020

- 4.1 The Health Scrutiny Committee is required to set a work programme for 2019/2020 which it will monitor throughout the year.
- 4.2 The Work Programme of the Health Scrutiny Committee will need careful consideration, bearing in mind the resources available, time constraints of Members and also the interests of the local community.
- 4.3 Work undertaken in the municipal year 2018/19
 - Proposed Changes to In-vetro fertilisation
 - Transformation
 - Autism Spectrum Disorder
 - Persona Care
 - Delayed Discharge
 - Urgent Care Redesign
 - Transformation
 - North east sector clinical transformation
 - GP extended hours service

5.0 TOPICS IDENTIFIED

The topics identified have been split into two categories:

- 1. Topics that the Health O&S Committee may wish to re-visit
- 2. Topics not previously scrutinised by the Health O&S Committee

Suggested item	Context	Methodology	Outcome
Topics to be revisited or for further consideration:			
Delayed Discharge	 Monitor Bury's Performance against GM performance criteria. 	Interview representatives from the Local Authority and the Acute Trust – Julie Gonda to lead	
North East Sector Clinical Transformation Update	 Implementation of the proposals Proposals paused once re-started, report to scrutiny 	Interview Representatives from the CCG/Acute Trust/GM Margaret O'Dwyer/Geoff Little to lead	Receive assurance in respect of the changes
Residential Care Top Up Fees	Following discussions in respect of changes as a Result of the Care Act, Members raised concerns with regards to the impact of the introduction of top up fees	Interview representatives from LA - Julie Gonda to lead	Receive assurances in respect of casework concerns members have raised.
Neuro Rehabilitation Update	Following discussions at a previous meeting in respect of a new proposals for service delivery, members wanted further information in respect of how the service has been embedded, performance against KPIs	Interview representatives from the CCG – Cath Tickle, Commissioning Programme Manager Howard Hughes, Clinical Director Bury CCG	Review KPIs
Additional items for consideration	 Adults Complaints Report Items as identified on the Cabinet forward plan/HWB 		

New topics			
Health and Social Care reform OCO LCA JSNA	Will be proposed that this is a standing agenda item for this year in light of the large scale proposed changes.	Present at the first meeting will be: Geoff Little Kath Wynne Jones Chris O'Gorman Lesley Jones	Standing agenda item, members will need to be regularly updated
Update from the CCG in respect of the Pennine Care Foundation Trust	Update from the CCG in respect of the Trust	Interview representatives from the CCG and the Trust – Margret O'Dwyer to lead	Members to receive assurances in respect of the commissioning and the provision of Community and mental health services
Health Visitors (September 2019)	Update on transfer into LA	Lesley Jones and Petra Hayes Bower to present.	Inform Councillors of the implications and changes of the transfer of Health visitors into the LA
GP Extended Hours and Access to Primary Care – GP Contract Changes	Roll out of the extended access to primary care and changes to the GP contracts	Clinical Representatives (GP) (Martin Clayton) CCG representative (Marie Clayton)	Members to receive assurances that the extended hours align with the urgent care proposals and the development of the LCO.
Persona Update (September 2019)	Update following the transfer of staff from the LA to new company. Members have asked for further information in respect of complaints and also staff sickness levels	Invite representatives from Persona and the LA to update – Kat Sowden to lead	Members to receive assurance with regards to the progress and performance since the establishment of Persona.
Carers Update (TBC)	Update members on the services and support currently provided and future plans	Julie Gonda to lead with other officers	
Mental Health Update (TBC)	Inform members of the joint work been undertaken with the OCO	Julie Gonda to lead with other officers	
Improving Specialist	Inform members of the work been undertaken	Margaret O'Dwyer to lead	

Care Programme (TBC)				Do		
Learning Disability (TBC)	Update regarding the Bury Plan and local delivery	Julie Gonda to lead with other officers		cument		
6.0 CONCLUSION A well thought out and effective Work Programme, focused on outcomes will strengthen the role of Health Scrutiny within the Council and more widely with partners and stakeholders.						
			Officer Contact Details: Julie Galla Julie.gallagher@bury.g			

6.0 CONCLUSION

Item	Officer	Date	
September			
Adults Complaints Report	Marcus Connor	19.9.2019	
Persona Update	Kat Sowden	19.9.2019	
Abuse Allegations in Care Homes	Julie Gonda/Adrian Cook	19.9.2019	
Health Visitors	Lesley Jones	19.9.2019	
Health and Social Care reform OCO LCA	Heather Moore/Geoff Little	19.9.2019	Standing agenda item – briefing note only – officer need not attend
November			
Residential Care Top Up Fees	Julie Gonda/Adrian Cook	7.11.2019	
Urgent Care Review	Nicky parker	7.11.2019	
Mental Health Update (including information in respect of waiting times/in particular for HYM)	Karen Whitehead	7.11.2019	
Health and Social Care reform OCO LCA			Standing agenda item – briefing note only – officer need not attend
January			
Neuro Rehabilitation Update	Catherine Tickle	15.1.2020	
Update from the CCG in respect of the Pennine Care Foundation Trust	Margaret O'Dwyer	15.1.2020	
Health and Social Care reform OCO LCA	Heather Moore/Geoff Little		Standing agenda item – briefing note only – officer need not attend

	1	1		1
March				
Carers Update	Julie Gonda	3.3.2020		-0
Learning Disabilities, scale and scope of services provided	Julie Gonda/Tracy Minshull/Margaret O'Dwyer	3.3.2020		Jocument
Update from the Coroner		3.3.2020		: Pack
Delayed Discharge - Update from Pennine Acute re: winter pressures	Julie Gonda/Adrian Cook/Steve Taylor			 웃 て
Health and Social Care reform OCO LCA	Heather Moore/Geoff Little		Standing agenda item – briefing note only – officer need not attend	Page 19
April				
GP Extended Hours and Access to Primary Care – GP Contract Changes	Martin Clayton/Amy Lepiorz	28.4.2020		
Healthwatch Update	Barbara Barlow			
Improving Specialist Care Programme	Margaret O'Dwyer	???		
North East Sector Clinical Transformation Update		On hold		

This page is intentionally left blank